1. On 30 July 2015, the Department of Education and Training (DET) became aware of a system failure which resulted in certain student protection reports not being transmitted to the Queensland Police Service (QPS). From 19 January to 30 July 2015, 644 student protection reports were not transmitted to QPS.
2. Upon learning of the system failure, the Minister for Education and Minister for Tourism, Major Events, Small Business and the Commonwealth Games directed an external investigation into the system failure.
3. On 3 August 2015, Deloitte Australia was engaged to commence an immediate external investigation into the system failure. Deloitte examined the decisions, procedures and accountability systems which led to the failure, as well as issues relating to the online student protection reporting system since its introduction in September 2013. Deloitte provided a report into the system failure on 16 October 2015.
4. The Deloitte report found that while OneSchool is a large and complex system, it has been largely successful in delivering significant functionality to stakeholders. However, errors in the coding and testing components of the Student Protection Module upgrade in January 2015 and the upgrade being considered business as usual without the appropriate risk levels applied, contributed to the fault that resulted in the non-delivery of student protection reports to the QPS. The report provides a number of findings in relation to governance, organisational, process and technical aspects of OneSchool.
5. The Minister for Education and Minister for Tourism, Major Events, Small Business and the Commonwealth Games accepted the Deloitte report in full and has referred all the recommendations to DET to action as practicable.
6. Cabinet noted the Deloitte report on the review of the Student Protection Reporting system error.
7. Cabinet approved the Queensland Government interim response to the report, including actions to be undertaken by DET.
8. Cabinet approved the release of the full Deloitte report.
9. *Attachments*
* [Deloitte Report: OneSchool – Investigation into the 2015 failure of the OneSchool Student Reporting Protection Module](Attachments/Investigation.PDF)
* [Deloitte Report: OneSchool – Technology Review](Attachments/TechnologyReview.PDF)